

DATA PROTECTION COOKIE POLICY

1. ESSENTIAL COOKIES

A cookie is a small file of information that is saved on your computer by your browser when you first visit our website. We use cookies to help us to improve how our website works for visitors.

We are allowed by law to save 'essential' cookies on your browser that enable:

- Our website to function correctly in your browser.
- Location services for emergency response.
- Analytic cookies for statistical purposes, and
- Cookies that define user preferences over how the website works.

A cookie does not give access to your computer or any information about you, other than information about your use of our website.

2. ANALYTICAL COOKIES

We will anonymize information about how you use our website before sharing it with Google Analytics who will give us feedback on how our website is performing. Google Analytics is unable to directly identify you from this information. Details of how Google Analytics safeguards this information is available at: <https://support.google.com/analytics/answer/6004245>

Our website also logs your computer's IP address to help us manage the website and its cyber security. We only process this information to the extent permitted by law.

3. ADDITIONAL COOKIES

The use of any additional cookies requires us to secure your consent. When you first visit our website we invite you to click 'Accept' to us saving additional cookies. If you click 'Reject' we will not save additional cookies on your computer, but some aspects of our website may then not work properly.

Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies automatically. However, doing this may affect your ability to access some parts of our or other websites.

4. OTHER WEBSITES

Our website also includes links to other organisations' websites, but we have no control over how they deal with your personal information, so we recommend that you read the privacy notice of each website you visit.

5. FURTHER INFORMATION ABOUT COOKIES

If you would like further information about the cookies we use, please contact us by email, phone or through your local branch. Please refer to "How to Contact Us" for our email address and phone number. Alternatively write to:

The Data Protection Officer
Harpenden Building Society,
Mardall House,
9-11 Vaughan Road,
Harpenden
Hertfordshire AL5 4HU

Or email privacy@harpendenbs.co.uk.

If you are not happy with our handling of your personal data you also have the right to complain to the Information Commissioner's Office by visiting ico.org.uk.

End.